

InfoForum

*Newsletter of the Ferdinand Postma Library
North-West University : Potchefstroom Campus*

Home page

Afrikaans

Vol 5(2), Oct 2005

Editorial...

In Higher Education, quality measurement is an often-used expression. As in any other industry, we have to make sure that whatever we purport to do, we do it well, and that by doing it, we achieve the objectives we set out to achieve. If we do not do things correctly, we have to take steps to rectify the situation.

Libraries in general, and the Ferdinand Postma Library in particular, have only one overall purpose, namely to enable our students, lecturers and researchers to do their academic work to the best of their ability. If our users are satisfied, it appears as if we are succeeding. If they complain, we are failing. [Read more about this ...](#)

([Have a look at who won the LibQUAL prizes.](#))

Thank you very much,





Tom Larney

Director Library Services



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peaceful uses of nuclear science and technology. Read here for more information on the [database](#) and its [subject scope](#).

Electronic reference works:

-  [Electronic WAT](#) (Woordeboek van die Afrikaanse Taal)
-  [Oxford English Dictionary](#)
-  [Oxford Reference Online](#)

The Library has two training facilities namely, [Besembos](#) and [Tarentaal](#). Students and staff can book these facilities at the Information desk in the library, or by phoning 299 2802.

FerdikaT

The catalogue provides a new function.

You can now get a list of all the books that have been checked out by you. Activate the "My Reading History" option on your [patron record](#) and keep track of all the books that you have checked out since you activated this option. [Read here how to activate the option.](#)

How do I know whether a journal is accredited? What

does the law say about accreditation? [Read more about this topic ...](#) or contact your [subject librarian](#) for more information.



Imagination is more important than knowledge...

Albert Einstein (1879 - 1955)

[Previous editions](#)



Editorial

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As already referred to earlier, and elsewhere, this library, together with the libraries of UCT, UP, US, UFS, Rhodes and our colleague campus library at Mafikeng participated in the LibQUAL survey project of the American Association of Research Libraries, in which between 100 and 200 other leading academic libraries from across the world participated.

In our case, more than 900 of our users gave feedback on three core aspects of our service by means of a well-designed system. These aspects were the attitude of our staff, the quality of our information provision and the experience of the library building as a place. Besides numerical feedback, there was also the opportunity to give specific comment. We are analysing the latter and we hope that we will soon be able to provide you with feedback on this aspect.

One of the undertakings we had to give regarding the analysis done by LibQUAL itself was that we would not make comparisons with other libraries. However, something I may divulge is that in terms of both the attitude of our staff and the quality of our information provision we ended up high among the top three. Only as far as the library as place is concerned were we pushed down to somewhere in the middle of the top three, by a library we also happen to think has a jolly nice building.

I am exceptionally proud of the feedback we received and for this wish to express my thanks not only towards you as users but also towards our staff in particular, who work very hard to serve your interests. We are proud of you all!

Tom Larney

Director: Library Services



Activate your reading history

The Library frequently receives request from users for lists of sources that they have checked out (reading history). This option is now possible, but must be activated by the users. It can at any time be activated or de-activated.

Steps:

- Go to <http://fpb-lnx1.puk.ac.za/patroninfo>
- Type your surname and university number. (**Take note:** personnel must type their new university numbers. To get your new number click on "[Search for your new North-West University no.](#)")
- After you typed in your surname and university number your loan record will appear on screen as shown below:

Ferdinand Postma-Biblioteek/Library

You are logged in as **STAFF** to Ferdinand Postma - Biblioteek as: **Raats, A, Mnr**

Raats, A, Mnr

Bussie 486

NWU:Potchefstroomkampus

x 2000

fpbweb@puk.ac.za

LOG OUT

Modify
Personal Info

0 Items currently checked out

0 Requests (holds) outstanding

Search
Catalog

My Reading
History



<© Software from Innovative Interfaces Inc. (INNOPAC)>

- Click on "**My Reading History**"
- Click on "**Enable collection of reading history**". As shown below:

Ferdinand Postma-Biblioteek/Library

You are logged in as **STAFF** to Ferdinand Postma - Biblioteek as: **Raats, A, Mnr**

Raats, A, Mnr

Bussie 486

NWU:Potchefstroomkampus

x 2000

fpbweb@puk.ac.za

LOG OUT

Modify
Personal Info

0 Items currently checked out

0 Requests (holds) outstanding

Search
Catalog

Enable collection of reading history

No Reading History Available

<© Software from Innovative Interfaces Inc. (INNOPAC)>

-
- All the sources that you have checked out since activating the option will appear in the list.
- If you do not want to use the service any more delete the records in the list and choose "**Disable collection of reading history**".
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- If you experience any problems contact Elize van Eldik at 018 299 2812.

 [Back to InfoForum, 2006_6_1](#)



