

A self-assessment can be performed by stakeholders of this work level indicating specific EA concerns. The following questions are relevant for the work level of **technician/worker**:

I experience difficulty performing and/or achieving the following (Check all possibilities):

1.	Information sharing	✓	
2.	Communication with all stakeholders	✓	
3.	Using a common language	✓	
4.	Accountability	✗	1)
5.	Cooperating with all stakeholders in business/IM/IT matters	✓	
6.	Providing support	✓	
7.	Preservation and reuse of information resources	✓	
8.	Understanding long-term ROI	✗	2)
9.	Sharing of knowledge and skills	✓	
10.	Accepting responsibility and accountability	✗	3)
11.	Understanding optimization and standardisation of resources and services	✓	
12.	Cooperating to establish group dynamics	✓	
13.	Stakeholder involvement and input	✓	
14.	Interaction and social networking	✓	
15.	Accepting cultural change in organisation	✗	4)
16.	Understanding and acknowledging short-term achievements in confirmation of long-term strategies	✓	
17.	Following "as-is" and "to-be" roadmap	✓	
18.	Trust	✗	5)
19.	Following standardised procedures	✓	
20.	Accepting organisational decisions and participating in EA	✓	
21.	Being loyal	✗	6)
22.	Patience	✓	
23.	Perseverance	✓	
24.	Providing training	✓	
25.	Ethical and honest action	✗	
26.	Positive attitude	✓	
27.	Work satisfaction	✓	
28.	Feedback on business outcomes	✓	
29.	Adapting and adjusting	✓	
30.	Staying focused	✓	
31.	Acknowledging user and stakeholder requirements	✓	

1) Again - How do you do it

2) Need to know the detail

3) Need to understand first

4) slow process

5) Takes time

6) loyalty not easy to come by.